

Benefits to Your Organization

- **Attain comprehensive eligibility information** – make eligibility requests to Medicare, Medicaid and your commercial payers
- **Perform batch eligibility checks** – determine eligibility status for multiple patients at one time
- **Better manage workflow** with a customizable dashboard that prioritizes and assigns patients, payers and daily task lists, and allows you to set up your own reminders and notes to staff at multiple locations
- **Increase staff satisfaction and productivity** with consistent, clear, easy-to-use navigation and screens
- **Eliminate repetitive tasks** with the ability to run multiple payers and patients in one session
- **Increase efficiency when checking eligibility** – verify a patient’s eligibility status with multiple payers
- **Save significant time** using batch imports of eligibility data files
- **Enhance record-keeping** with access to all eligibility transaction history



ABILITY | COMPLETE® puts you in the driver’s seat with a powerful workflow dashboard. You can assign and prioritize patients, payers and tasks, plus create free-form and payer-specific notes to more effectively manage multiple tasks. You can also set up and save your own custom filters and sorting options to ensure accounts receive proper follow-up and resolution.

With **ABILITY | COMPLETE**, your admissions process gets remarkably smoother. You have the ability to filter benefit eligibility information by assigned user group or individual user, including alerts if another insurance plan is detected. Batch features allow you to enter multiple patients and check multiple payers – all in one quick step.



For more information on **ABILITY | COMPLETE** or to join us for an online demo, contact us:

888.895.2649 | info@abilitynetwork.com



Product Features

- **Simple user-friendly interface** with a single sign-on login and ID. Eligibility verification for more than 650 payers, with information that includes co-pays, termination dates, deductibles and coinsurance
- **Consistent data displays** of response results by payer class
- **Quick batch entry** – check eligibility status for multiple patients with a single payer
- **Multiple insurance eligibility verification** – check a patient's eligibility status at multiple insurance plans simultaneously
- **Alerts to indicate other coverage for Medicare patients** – instances of HMO enrollment, dual eligibility, Medicare as a Secondary Payer, and many more admissions scenarios are brought to the attention of designated personnel
- **Ability to filter** Service Type Code (STC) queries and responses and save your favorites, organized by payer

- **All-payer eligibility access 24/7** – easily verify data after hours and on weekends
- **Storage of all validation transactions** for historical proof of eligibility status when eligibility is challenged retroactively
- **Flexible revalidation option** for either an individual patient or batch without having to re-key demographic data
- **Option to run recurring batches for your patient census** to regularly monitor insurance coverage
- **Easy implementation, with minimal IT involvement** – ABILITY web-based services are compatible with current versions of industry-leading browsers

The myABILITY® Platform

Connect to your ABILITY services via myABILITY, a SaaS delivery platform that gives you on-demand access to everything you need. Whether you use eligibility verification, Medicare connectivity or revenue cycle management services, ABILITY can help your patient access, financial, scheduling and administrative areas work more effectively and efficiently.

