

MD On-Line, now part of ABILITY Network, streamlines provider communications for Tufts Health Plan

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About ABILITY

ABILITY® Network is a leading healthcare technology company trusted by thousands of payers and providers across the continuum of care. Through the use of the ABILITY Network comprehensive suite of care coordination and workflow services, our customers are able to improve efficiency, reduce costs, increase cash flow and more effectively manage the financial and clinical complexities of healthcare.

About Tufts Health Plan

A nonprofit organization founded in 1979, Tufts Health Plan is nationally recognized for its commitment to providing innovative, high-quality health care coverage. Touching the lives of more than one million members, Tufts Health Plan serves members in Massachusetts and Rhode Island, offering coverage across the life span regardless of age or circumstance.

Tufts Health Plan is ranked the #1 private health plan in the country.* Its Medicaid plan is also ranked #1 in the country.** Its Tufts Medicare Preferred HMO and Senior Care Options plans earned a 4.5 Star rating - based on a five star rating - from the Centers for Medicare and Medicaid Services for 2015. For more information visit us at TuftsHealthPlan.com.

*The National Committee for Quality Assurance's (NCQA) Private Health Insurance Plan Rankings 2014-2015.

**NCQA's Medicaid Health Insurance Plan Rankings 2014-2015.

MINNEAPOLIS, Minn. - April 21, 2015 – ABILITY Network, a leading healthcare technology company, announced that Tufts Health Plan will leverage its myABILITY platform for professional claims submission service to streamline provider communications functions.

Through this new agreement, all Tufts Health Plan providers will now have direct access to online EDI transaction capabilities through MD On-Line and the myABILITY platform, linked from Tufts Health Plan's website. The service will allow providers to submit HIPAA-secure administrative transactions to Tufts Health Plan electronically.

“We believe implementing MD On-Line’s portal will help us to more effectively and efficiently communicate with providers, creating a more streamlined process for claims processing and other transactions,” said Donna Breen, Tufts Health Plan’s Director of Commercial Claims Operations. **“This is a great step forward, particularly for our providers who were previously submitting paper-based transactions.”**

“ABILITY is proud to provide the necessary technology through the myABILITY platform to help Tufts Health Plan improve their electronic communications capabilities,” said Bud Meadows, Executive Vice President of ABILITY. **“This relationship demonstrates our continuing commitment to helping providers operate a more efficient practice through the use of secure and reliable electronic transactions.”**

ABILITY Network acquired MD On-Line in November 2014, adding their offerings to the ABILITY suite of software services that simplify the administrative and clinical complexities of healthcare. Today, ABILITY Network supports care providers across the continuum—in ambulatory, acute and post-acute settings.